

Info Sheet FAQs - Magnum/Stratos07 chutes for repack/revision, rocket replacement at 6 years

**Please read - you will probably not be the first person to ask the question
Share this and all info provided with everyone involved with the process**

2 options;

Repack of your unit;

1. Check we have rockets in stock, and we assign one to you
2. You/your engineer removes the parachute unit and rocket, fills in form below
3. You send to Czech Republic, advise us of tracking details
4. We invoice you
5. We send you an exchange rocket
6. We handle the repack process and shipping back to you
7. You/your engineer fits parachute and rocket, removes fuel and igniter from old rocket
8. You send us back the old empty rocket and any shipping cages/blanks/part etc leftover

Supply of exchange unit;

1. You order exchange unit, fill in form below
2. We invoice you
3. We send you a rocket
4. When unit is ready, we send to you
5. You/your engineer swaps the unit
6. Send back to us the old unit, empty rocket, and any shipping cages/blanks/parts etc leftover

There will be a small normally blue repack cert with the chute for your records – don't discard packaging before finding this. There may be additional charges from the factory if returned chute/system requires new parts

REQUIRED INFORMATION

Often the system and rocket details will be in the aircraft records. Please fill in details and send to us;

Owner:
Aircraft type, year, serial number:
Registration:
Parachute system model and serial number:
Build date:
Rocket serial number:
Images provided of activation line connection to rocket (both sides)
Day time delivery address + ph number;
Revision/repack or exchange system required?
Date required by:
For units returned to CZ - please advise carrier and tracking number, date sent, send us a copy of the invoice for customs purposes ASAP

******* NEVER SHIP A ROCKET UNLESS EMPTY OR DANGEROUS GOODS DECLARATION MADE *******

Additional info;

Attached to email will be info for rocket removal, delaborating (removal of explosive), location of rocket serial number

We try to consolidate orders to keep freight costs in check, so the sooner we can get order confirmations the better

Note that specs are subject to change and we may or may not be aware of these, it is up to the aircraft owner/operator to ensure any items or advice is correct for their purpose

Customs invoice for units returned to Czech Republic

More recent customs advice from Stratos has been it should have a commercial invoice for 'expired parachute' (with model and serial number) made out to Stratos07 "Please give a value of only \$ 20 on each of those invoices. Please also write there „ONLY FOR CUSTOMS PURPOSES invoice“. Customs HS code is 88040000. A template is available and should be with docs sent with this info sheet

Rocket will be assigned when paid and serial number of old rocket received

Check we have an exchange rocket in stock reserved for you before removing explosive from old rocket. Do this as soon as you can to allow plenty of time for the rocket to come as although we normally hold in stock in QLD, we can get low on stock and there can be many delays with cost effective explosive freight. Possibly many months. AFTER you receive your new/exchange rocket, remove explosive from old rocket and send empty rocket and ALL rocket packaging to us for refund of core/cage/exchange deposit – see refund address below

Chute return address;

Stratos 07 s.r.o., Zlinska 617, 273 01 Kamenne Zahrovice, Czech Republic, Ph +420 313 658 151

Sending to Czech Republic -

Best sent by courier, others have used these;

DHL - <https://www.dhl.com/global-en/home/get-a-quote.html>

UPS - https://wwwapps.ups.com/ctc/request?loc=en_AU

Fedex - <https://www.fedex.com/en-au/online/rating.html#>

Interparcel – uses UPS, DHL and others - can be up to 50% lower cost than going direct, but also can be delays and some 'shepherding' required as their online system doesn't fully integrate with the freight companies – you might have to also make a phone call to make it happen if booked online – usual problem is they fail to book a pick-up with the freight service. Call them on 1300 006 031 to book with all details and if not picked up the day booked. Or deliver to the depot of the freight company selected. <https://au.interparcel.com/>

Auspost service not so good for going to CZ republic as can be slow and customs in CZ can be a difficult – risk of not clearing and being returned at your expense if you have chosen that option

Refund of core charge/cage/exchange deposit;

Removed items/empty rocket/cage return address if not sent to CZ;

Leading Edge Aviation, West Auckland Airport – Parakai, 76 Green Road Helensville 0874, New Zealand, Ph +09 973 5119. Label as 'aluminium cylinder', value as \$50. Advise tracking number when available

Occasionally we do a delivery/pickup run up the Eastern Coast of Australia and if on the route we can collect. If rocket still has fuel there will be a 'delaborating' charge deducted from the rocket and packaging core refund

Rocket opening video - <https://www.youtube.com/watch?v=Lc0tLsdOT-E&t=52s>

We find Auspost offers a good service for shipping to NZ

*Time estimates are subject to variation due to ever changing nature of explosives shipping, regulation, application of regulations and global and local events. Pricing subject to change based on exchange rate and freight variations. If you have a deadline date it is recommended to order at least 4 months in advance